## **OUTREACH CONTENT SOCIAL MEDIA, EMAIL, AND WEBPAGE**

## <u>Webpage/Public Notice Announcement to be released day of launch of Phase 1(b).</u>

## 15 May 2024 – Permit applications are now available in RRS!

USACE is pleased to announce that the new national online application portal and management platform, known as the Regulatory Request System (RRS) now includes an electronic submission option for permit applications. This platform has been introduced to modernize our permit application process and to address our users' expectations by providing a straightforward and transparent process for the submittal of permit requests.

RRS is a web-based platform currently in a beta version that enables users to submit pre-application meeting requests, jurisdictional determination requests, and <u>now applications</u> for individual and general permits. This new system aims to streamline the process, improve efficiency, and provide a more user-friendly experience for our applicants.

We believe that RRS will not only benefit our users by simplifying the application process but will also enhance our ability to effectively manage and review permit requests. We are confident that this modernization initiative will lead to improved customer satisfaction and greater overall efficiency within our Regulatory Program.

We encourage users to explore and utilize the new Regulatory Request System to take advantage of its benefits and features. Visit <a href="resulting">rrs.usace.army.mil</a> today!

For additional information on or to provide feedback on RRS, please contact us using the following email: <a href="mailto:rrs@usace.army.mil">rrs@usace.army.mil</a>.